



B R E N D
COLLECTION

VICTORIA

2026 TARIFF



BREAKS FOR ALL SEASONS | SOURCE SPA

Perfectly located, overlooking Sidmouth's beautiful esplanade, The Victoria Hotel is a flagship of the Brend Collection. With glorious sweeping views of Lyme Bay, this magnificent luxury hotel epitomises our traditional values of superb quality, sumptuous cuisine and stunning setting.



WELCOME

Welcome to our 2026 tariff which includes Room Only, Children's and Breaks for all Seasons.

The Victoria Hotel offers a truly unique experience where traditional charm meets world-class service. Plus, with our Source Spa going from strength to strength, there is an abundance of leisure facilities and activities for all ages, and it makes for the perfect base for your next getaway.

We are delighted to have been awarded the AA Small Hotel Group of the Year for 2025/26 which is a great reward for all the hard work and dedication of the Directors, Management and Staff.

As ever, we would like to thank you for your support during 2025, and the team and I look forward to welcoming you back in 2026.

MRaistrick

Matthew Raistrick, Area Director





WE'VE WON



In September 2025, we were awarded AA Small Hotel Group of The Year 2025/26 by the AA, an incredibly prestigious award that we were honoured to have won.

The awards evening welcomed guests and businesses from across the UK, celebrating excellence across eighteen categories, showcasing the very best of British hospitality and the industry's dedication to innovation, quality, and sustainability.



The awards evening was made even more special by sharing the moment with our team of hotel leaders, which included Area Director Matthew Raistrick and Hotel Manager Paul Couldwell. This incredible achievement is a testament to the initiative, passion and hard work of everyone across The Brend Collection, who work tirelessly 365 days a year.

John Brend, Chairman of The Brend Collection, said, *"This award from the AA holds deep meaning for me personally and for everyone across our collection. Having devoted a lifetime to this business, I take great pride in seeing our family's values and vision recognised once again. What gives me even greater satisfaction is knowing that the next generation is carrying*

forward that same commitment and fulfilling their own ambitions, alongside the loyal and talented staff who have always been at the heart of our success."

To celebrate the wonderful award, The Victoria Hotel, as well as all of our other hotels, hosted its own staff celebration where they gathered key staff, toasting and thanking them for all of their hard work and dedication. In addition to this, we took the opportunity to collaborate with many local partners and create exclusive limited edition products. From our very own English Sparkling Wine, partnered with Furleigh Estate in Dorset, Chocolates, Limited edition Source Spa candle and Brend Collection x Tarquin's Gin, a local Gin company.





THE HOTEL WITH EVERYTHING



The Victoria Hotel is ideally located in the traditional Regency resort town of Sidmouth.

There really is something for everyone! From indoor and outdoor heated swimming pools, to an 18-hole putting green, tennis court, resident quartet, and free children's entertainment in the school holidays. Add to this, the superlative levels of service for which Brend Collection are renowned, and you have a winning formula that few hotels can match.

CHAUFFEUR DRIVEN TRIPS
IN OUR ROLLS ROYCE!

The epitome of luxury, this four door Rolls Royce, finished with the number plate of our group founder, Mr. Percy Brend, is available exclusively to hotel guests to be chauffeur-driven to and from town (Mon-Fri, subject to availability).

The purchase of our Rolls Royce followed on from the hotel having had the honour of using Mr. Percy Brend's own Rolls Royce, which was retired and preserved by the Brend Family, in his memory.



ROOM ONLY TARIFF 2026

ROOM CATEGORY	WINTER 2 Jan - 1 Apr & 18 Oct - 22 Dec	SPRING 2 Apr - 20 May	SUMMER 21 May - 12 Sep	AUTUMN 13 Sep - 17 Oct
Standard Double Room	305	335	395	345
Garden / Partial Sea View Double or Twin	345	395	435	405
Sea View Double or Twin	375	425	475	425
Superior Double or Twin	395	445	495	445
Deluxe Double or Twin	425	495	545	505
State Double or Twin	475	535	605	555
Suite Double or Twin	545	605	665	625
Standard Single	180	205	225	205
Deluxe Single	185	215	240	215

Prices are per night for room only, inclusive of VAT at the current rate. Prices are correct at the time of going to print. Please check our website or call us for live prices and availability. Excludes Christmas and New Year. A £100 per adult deposit is required upon booking to secure your reservation. This is non-refundable and non-transferable. Full payment is taken from the card details provided prior to arrival in line with the Brend Collection policy.



For more details, including cancellation terms, please scan the QR code.
To book, call 01395 512651 or visit www.victoriahotel.co.uk

BREAKS FOR

ALL SEASONS

WINTER 2026 2 January - 1 April 18 October - 22 December inclusive	ROOM & BREAKFAST		DINNER, ROOM & BREAKFAST		
	1 NIGHT	2+ NIGHTS	1 NIGHT	2-4 NIGHTS	5+ NIGHTS
Standard Double Room	165	155	195	185	175
Garden / Partial Sea View Double or Twin	185	175	215	205	195
Sea View Double or Twin	200	190	230	220	210
Superior Double or Twin	210	200	240	230	220
Deluxe Double or Twin	225	215	255	245	235
State Double or Twin	250	240	280	270	260
Suite Double or Twin	285	275	315	305	295
Standard Single	195	185	225	215	205
Deluxe Single	200	190	230	220	210
	ROOM ONLY				
	1 NIGHT		2-4 NIGHTS		5+ NIGHTS
Poolside Suite	345		335		325

SUMMER 2026 21 May - 12 September inclusive	ROOM & BREAKFAST		DINNER, ROOM & BREAKFAST		
	1 NIGHT	2+ NIGHTS	1 NIGHT	2-4 NIGHTS	5+ NIGHTS
Standard Double Room	210	200	240	230	220
Garden / Partial Sea View Double or Twin	230	220	260	250	240
Sea View Double or Twin	250	240	280	270	260
Superior Double or Twin	260	250	290	280	270
Deluxe Double or Twin	285	275	315	305	295
State Double or Twin	315	305	345	335	325
Suite Double or Twin	345	335	375	365	355
Standard Single	240	230	270	260	250
Deluxe Single	255	245	285	275	265
	ROOM ONLY				
	1 NIGHT		2-4 NIGHTS		5+ NIGHTS
Poolside Suite	460		450		440

SPRING 2026 2 April - 20 May inclusive	ROOM & BREAKFAST		DINNER, ROOM & BREAKFAST		
	1 NIGHT	2+ NIGHTS	1 NIGHT	2-4 NIGHTS	5+ NIGHTS
Standard Double Room	180	170	210	200	190
Garden / Partial Sea View Double or Twin	210	200	240	230	220
Sea View Double or Twin	225	215	255	245	235
Superior Double or Twin	235	225	265	255	245
Deluxe Double or Twin	260	250	290	280	270
State Double or Twin	280	270	310	300	290
Suite Double or Twin	315	305	345	335	325
Standard Single	220	210	250	240	230
Deluxe Single	230	220	260	250	240
	ROOM ONLY				
	1 NIGHT		2-4 NIGHTS		5+ NIGHTS
Poolside Suite	355		345		335

AUTUMN 2026 13 September - 17 October inclusive	ROOM & BREAKFAST		DINNER, ROOM & BREAKFAST		
	1 NIGHT	2+ NIGHTS	1 NIGHT	2-4 NIGHTS	5+ NIGHTS
Standard Double Room	185	175	215	205	195
Garden / Partial Sea View Double or Twin	215	205	245	235	225
Sea View Double or Twin	225	215	255	245	235
Superior Double or Twin	235	225	265	255	245
Deluxe Double or Twin	265	255	295	285	275
State Double or Twin	290	280	320	310	300
Suite Double or Twin	325	315	355	345	335
Standard Single	220	210	250	240	230
Deluxe Single	230	220	260	250	240
	ROOM ONLY				
	1 NIGHT		2-4 NIGHTS		5+ NIGHTS
Poolside Suite	370		360		350

All the above rates are per person, per night, inclusive of the terms stated, and VAT at the current rate. Based on two people sharing a double or twin room.
The dinner, room and breakfast package includes a 5-course Table d'hôte dinner. A £100 per adult deposit is required upon booking to secure your reservation.
This is non-refundable and non-transferable. Full payment is taken from the card details provided prior to arrival in line with the Brend Collection policy.



For more details, including cancellation terms, please scan the QR code.
To book, call 01395 512651 or visit www.victoriahotel.co.uk



PERFECT FOR FAMILIES



Only 200 yards from Sidmouth’s lovely beach and just a short walk to the town centre, we’re in an ideal location for a family holiday.

Whatever the weather, you’ll find a whole host of activities right here at the hotel and around the area that will keep the whole family happy. Families have stayed at the Victoria Hotel for generations with many parents and grandparents returning with their families, having first visited the Victoria Hotel as a child themselves!

CHILDREN'S TARIFF 2026

2 January to 22 December 2026 - includes dinner, room and breakfast.

ROOM CATEGORY	3 & UNDER	4-8 YEARS	9-15 YEARS
Sharing Parents’ Room	FREE	65	85
Children’s Room (bunk beds or extra bed)	25	85	90
Children sharing Garden or Partial Sea View Room	-	95	105

CHILDREN'S DINING

2 January to 22 December 2026. Children’s High Tea 5:15 to 6:00pm. Please order at Reception.

DINING OPTIONS	3 & UNDER	4-8 YEARS	9-15 YEARS
Breakfast	FREE	10	15
Children’s Tea	FREE	17	17
Children’s Dinner	FREE	22	27

FAMILY SUMMER 2026

19 July - 29 August 2026 Inclusive

ROOM CATEGORY	2-4 NIGHTS	5+NIGHTS	7+ NIGHTS*
Standard Double Room	230	220	210
Garden / Partial Sea View Double or Twin	250	240	230
Sea View Double or Twin	270	260	250
Superior Double or Twin	280	270	260
Deluxe Double or Twin	305	295	285
State Double or Twin	335	325	315
Suite Double or Twin	365	355	345
Standard Single	260	250	240
Deluxe Single	275	265	255

	ROOM ONLY		
	2-4 NIGHTS	5+ NIGHTS	7+ NIGHTS*
Poolside Suite	450	440	430
Prices shown are per person, per night, based on two people sharing a double or twin room, and are inclusive of room, full English breakfast, and 5-course table d’hôte dinner. All room rates quoted are inclusive of VAT at current rate. Prices are shown in £ sterling. *These special family rates are available to family parties of 3 or more holidaying between 19th July and 29th August and incorporate our entertainment Programme. Stay must include Sunday to Sunday. Please note: The entertainment Programme may change and management reserve the right to amend the Programme as necessary without prior notification. Luxury Poolside Suites suitable for up to 2 adults and 2 children. Poolside Suite prices are shown per suite, per night, Room Only. A £100 per adult deposit is required upon booking to secure your reservation. This is non-refundable and non-transferable. Full payment is taken from the card details provided prior to arrival in line with the Brend Collection policy.			



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SUMMER ENTERTAINMENT PROGRAMME



SUNDAY

FROM 6.30PM | DINNER

Join us for dinner.

AFTER DINNER | BINGO

Take part in our Charity Bingo. £2 per card entry with all the proceeds going to the Devon Air Ambulance.

MONDAY

11.00AM | TENNIS COMPETITION

Come and test your racquet skills on the court to compete for 'top shot'.

3.00PM | BATTLE GOLF

Pitch your way to success.

FROM 6.30PM | DINNER

Dinner in the Jubilee Restaurant is accompanied by the relaxing sounds of our Resident Pianist.

AFTER DINNER | MAGICIAN

Be astounded by close-up magic.

TUESDAY

10.00AM - 1.00PM | ARCHERY

Test your skills at this ancient sport and aim for gold on the front lawn with our 'have a go' archery.

6.30PM ONWARDS | CARICATURIST

Sarah Bailey, our Caricaturist, will be in the lounge until 9.00/9.30pm.

FROM 6.30PM | DINNER

Dinner in the Jubilee Restaurant is accompanied by the sounds of The Victoria Quartet.

AFTER DINNER | TAKE TO THE

DANCE FLOOR

Martin King's disco takes over in the Sun Lounge for a night of music and dancing.

WEDNESDAY

11.00AM | GIANT JENGA

COMPETITION

Rise to the top and try your hand at our giant Jenga competition.

3.00PM | TABLE FOOTBALL

COMPETITION

Fancy becoming a 'foozball champ'?

FROM 6.30PM | DINNER

Dinner in the Jubilee Restaurant is accompanied by the relaxing sounds of our Resident Pianist.

AFTER DINNER | QUIZ NIGHT

Join us in the Sun Lounge for a chance to test your knowledge at our quiz night. A team quiz suitable for all ages with prizes for 1st, 2nd and 3rd place.



THURSDAY

11.00AM | THE VICTORIA MASTERS

'Putt' your golfing skills to the test in our 18-hole putting competition.

1.00PM | POOL COMPETITION

Be the one to pot the '8 Ball' and become our pool champion!

FROM 6.30PM | DINNER

Dinner in the Jubilee Restaurant is accompanied by the sounds of The Victoria Quartet.

AFTER DINNER | RACE NIGHT

Join us in the Sun Lounge for our charity race night. See if you can back any winners tonight! All proceeds go to the Devon Air Ambulance.



Please note: Subject to change. Management reserves the right to amend the entertainment programme as necessary without prior notification.

FRIDAY

10.00AM - 1.00PM | LASER CLAY

PIGEON SHOOTING

A safe way for all to enjoy the sport. It uses sensors to keep scores and sound effects to make the experience more realistic.

3.00PM | TABLE TENNIS TOURNAMENT

Take to the tables to see if you can become our Table Tennis Champion.

FROM 6.30PM | DINNER

Dinner in the Jubilee Restaurant is accompanied by the relaxing sounds of our Resident Pianist.

AFTER DINNER | CASINO NIGHT

Take the tokens found on your table at dinner into the Sun Lounge and place your bets for your chance to claim the prize!



SATURDAY

11.00AM | THE VICTORIA MASTERS

Another chance to 'putt' your golfing skills to the test at The Victoria Masters, our 18-hole putting competition.

FROM 6.30PM | DINNER

Dinner in the Jubilee Restaurant is accompanied by the sounds of The Victoria Quartet.

AFTER DINNER | COASTLINE

It's time to dance the night away to the sounds of our fabulous Resident Band, 'Coastline', in the Sun Lounge.



DINING OPTIONS

At the Victoria Hotel, we know that no matter how delicious we make our menu, our guests won't return to us year after year unless we deliver an overall outstanding dining experience.

Experience the best of both worlds, fine dining in our AA Rosette award-winning Jubilee Restaurant, or savour contemporary dishes influenced by classic French cuisine in our White Room. Whether you're a seafood fanatic, veggie lover or dessert devourer – you'll be spoilt for choice over our variety of delicious dishes.

Dress Code

Jubilee Restaurant

In the evening we have a preference for jacket & tie, but smart casual is accepted (no ripped denim, sportswear, beachwear or trainers).

The White Room

Smart casual (no beachwear).



BERTIE'S BAR



Let the warm and inviting atmosphere of our Bertie's Bar relax you after a long day enjoying Devon.

Named after King Edward VII (Bertie) as he, like us, loved a drink or two, we know our quirky bar is a hit with all.

The perfect setting to sit back, relax and mull over the wonderful day you've had discovering Sidmouth. You will love the warm and inviting atmosphere of our luxury Bertie's Bar, a wonderful setting in which to enjoy a refreshing drink, light lunch and some lively conversation with friends.





source spa

As our guest at the Victoria Hotel, you are welcome to use the Source Spa and extensive leisure facilities completely free of charge.

The spa, which is accessible by two lifts or stairs, features a heated indoor pool, a hydrotherapy spa bath, an aroma sauna, and a steam room, all meticulously designed to promote health and tranquillity. Additionally, the modern gym is equipped with the latest fitness technology, ensuring a comprehensive wellness journey for our guests.

The relaxation area provides a serene setting to unwind, while their two treatment rooms offer a diverse range of Source spa treatments*, crafted to rejuvenate both body and mind.

Please note, around the traditional school holiday dates, children will be using the indoor pool.

Opening Times 8am to 7pm

*Source Spa treatments are chargeable.



source spa

TREATMENTS

Steal yourself away for some precious moments of calm, indulgence and revitalisation with a spa treatment.

Envelop yourself in a cosy robe and let our therapists take you to another world. The spa treatment menu has been carefully created to make you feel good on the inside and outside. They use a handpicked portfolio of products to complement the range of spa treatments, including our very own cruelty-free Source Spa Collection.

To book call 01395 576006 (option 2)

Opening Times 8am to 7pm



Scan the QR Code to view
our full list of treatments





VICTORIA LIDO

Everything you need in one place:

- Large outdoor heated swimming pool (open May to September)
- A toddler's heated pool (open May to September)
- Sun loungers
- The Pavilion Bar with a games room, pool table and table tennis
- Luxurious towels
- Ladies' and gentlemen's changing room, lockers and shower facilities

Opening Times 8am to 7pm





POOLSIDE SUITES HOT TUBS

Our Poolside Suites boast luxurious hot tubs which provide an indulgent way to relax while enjoying breathtaking views over our Outdoor Pool.

Imagine soaking in the warm, soothing waters as you unwind after a day of exploring, or spending a serene evening under the stars with the perfect blend of comfort and tranquillity.

These modern hot tubs ensure optimal comfort with adjustable temperature and jet settings, allowing you to customise your relaxation experience to your exact preferences. Whether you seek a gentle, calming soak or a more invigorating massage, our hot tubs cater to all your needs.

In addition to the hot tubs, our Poolside Suites offer a range of exceptional amenities to enhance your stay. Enjoy the convenience of a private poolside terrace, complete with sun loungers and outdoor seating, perfect for basking in the sun. Inside, the suites feature a separate living area, a comfortable sofa bed, and a small kitchen area, providing the independence and flexibility you desire during your stay.

A minimum 3-night stay is required for hot tub use.



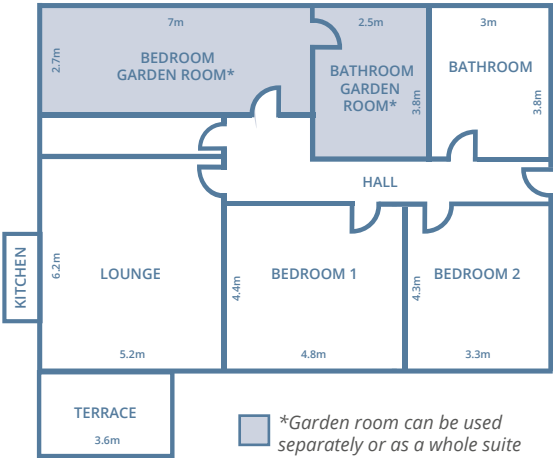
LUXURY ACCOMMODATION

SOME OF THE BEST LUXURY HOTEL ROOMS
YOU COULD FIND. EVERY ROOM HAS ITS
OWN AMBIENCE AND MANY HAVE TRULY
SPECTACULAR SEA VIEWS.

All rooms are en suite with Wi-Fi, LCD
TV with Sky Sports, water, tea & coffee
making facilities, luxury toiletries,
dressing gowns and a hair dryer. Luxury
extras including freshly cut flowers,
chocolates and fresh fruit are provided
in a selection of our rooms, but each of
these items can also be ordered for an
additional charge by any of our guests
prior to arrival.

Balcony	
Stunning Views	
En-suite with Bath	
Walk-in Shower	
TV with Sky Sports & Freeview	
Seating Lounge Area	
Dressing Gown & Slippers	
Complimentary Toiletries	
Tea & Coffee making facilities	
Fridge	
In-room Safe	
Hair Dryer	
Iron & Ironing Board upon request	
Minibar (stocked on request)	
Choice of King-size, Double or Twin Bed	
Full use of all hotel facilities	
Hot Tub	
Family Friendly	

DISCOVER THE SHEER
INDULGENCE OF
OPULENT SUITES THAT
WILL MAKE YOU FEEL
LIKE ROYALTY

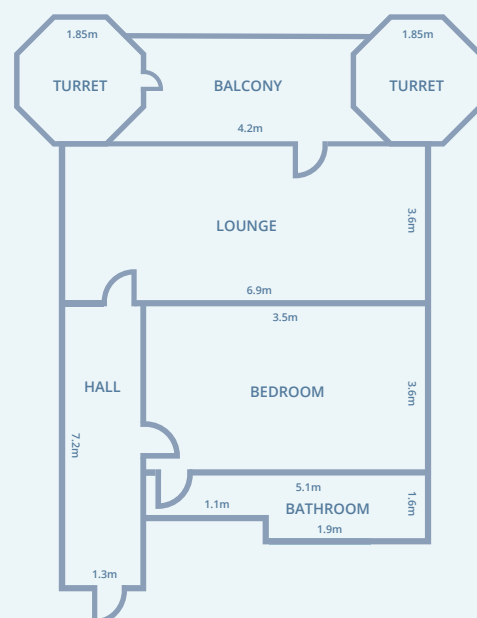


VICTORIA SUITE

SUITE DREAMS AWAIT

Our Victoria Suite consists of two sea view bedrooms, a spacious sitting room with garden and sea views, bath, walk-in shower and luxury Suite extras. It can be made into three bedrooms with an interconnecting bedroom, each with a 6FT double bed, which can be made into twin beds on request. This spacious suite is perfect for those looking to bring all the family or if you're after some added luxury.

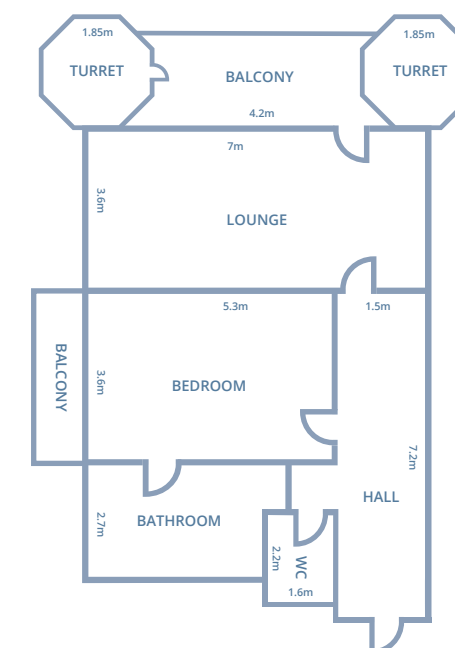




BETJEMAN SUITE

LAY YOUR HEAD IN LUXURY

A delightful luxury suite, full of character and with two turret rooms on the balcony which make a wonderful place to sit and enjoy the outstanding sea views from the comfort of your room. With its own sitting room, bath, walk-in rainfall shower, electric fire and luxury suite extras.



CONNAUGHT SUITE

SPECTACULAR IN EVERY WAY

Designed for a luxurious getaway our Connaught suite is the perfect place to hunker down and indulge. This sensational suite boasts outstanding features including two balconies, both with panoramic sea views as well as two charming turret rooms on the balcony. With a spacious bathroom boasting not one but two sinks, bath and walk-in rainfall shower, as well as a comfortable sitting room with TV, electric fire and luxury suite extras.





STATE ROOMS

LAVISH ROOMS WITH GLORIOUS SEA VIEWS

Our State rooms ooze style and comfort, from the extra wide six-foot double bed and cosy armchairs, to the tasteful lighting and soft furnishings. The State room boasts elegance and charm, which includes fresh flowers, fresh fruit, fluffy bathrobes and Brend chocolates on arrival. And the icing on the cake is the view of Lyme Bay, which you can enjoy from the comfort of your own private balcony.



DELUXE ROOMS

THE DEFINITION OF COASTAL OPULENCE

These are bright and airy rooms with plenty of space and light, featuring sumptuous beds and armchairs, and stylish decor highlighted with splashes of gold. All have gleaming en suite bathrooms, most have direct sea views and some have their own private balcony. Additionally, all rooms are finished with freshly cut flowers by our in-house floristry team and luxury extras.





SUPERIOR ROOMS

LUXURIOUS ROOMS WITH OUTSTANDING COASTAL VIEWS

The bright, warm decor of these stylish luxury rooms makes the most of the beautiful light that reflects off the sea. You'll find superbly comfortable beds with crisp linen, elegant furnishings and modern en suite bathrooms, plus complementary finishing touches like fresh flowers and luxury toiletries.



SEA VIEW ROOMS

THE PERFECT BASE FOR AN AMAZING DEVON HOLIDAY

Slightly smaller than our Superior Rooms, they are all beautifully finished and benefit from direct sea views across the glorious setting of Lyme Bay. The perfect oasis where you can relax and unwind, with cosy beds and furnishings, private bathrooms and all the facilities you need.





GARDEN / PARTIAL SEA VIEW ROOMS

ELEGANT, LUXURIOUS AND CHARMING

These rooms do not have direct sea views, but they do have pretty views across our grounds or towards the charming Regency town of Sidmouth. They are all sumptuously decorated and beautifully furnished, with lovely warm colours and stylish fittings, as well as a sparkling en suite bathroom.



STANDARD DOUBLE ROOMS

BEAUTIFULLY FURNISHED ROOMS

Excellent value for money, but with all the quality and luxury that you would expect from the Brend Collection. Your beautifully furnished room comes with a wonderfully comfortable bed made up with crisp white linen and a sparkling en suite bathroom. Due to the construction of the second lift, two of these Standard Double Rooms have restricted views, but both have a walk-in shower and are situated near to the new lift.





DELUXE SINGLE ROOMS

IDEAL FOR SINGLE TRAVELLERS

These sumptuous singles are equipped to the same high standard as the rest of our luxury accommodation. If you require a single with a slightly roomier bed, then please ask our staff at the time of booking.



STANDARD SINGLE ROOMS

LUXURY ACCOMMODATION AS STANDARD

All our standard single rooms offer the same high standards as our deluxe single rooms, with modern furnishings, finishing touches with some offering a larger double bed.



SELF-CONTAINED SUITES
BOASTING LARGE FRENCH
WINDOWS OPENING ONTO
PRIVATE POOLSIDE TERRACES
WITHIN THE OUTDOOR POOL
COMPLEX, LESS THAN 100M
FROM THE HOTEL ENTRANCE



IDYLLIC FAMILY HOLIDAYS

ROOM FOR ALL THE FAMILY

Imagine waking up and being able to step out of the large French doors onto your own private poolside terrace, each with 2 sun loungers, a table and chairs to seat 4, private hot tub and stepping out to our outdoor pool. Make memories that will last a lifetime with our outstanding Poolside Suites.

Comfortable for two adults and two children, the Poolside Suites have a separate living area and small kitchen area, for added independence for your family. Each Poolside Suite has its own private terrace overlooking the pool, which has been designed with the safety of small children in mind.

Each sleeps up to 2 adults and 2 children with room for a cot.

A minimum 3-night stay is required for hot tub use.





POOLSIDE SUITES 2 & 3

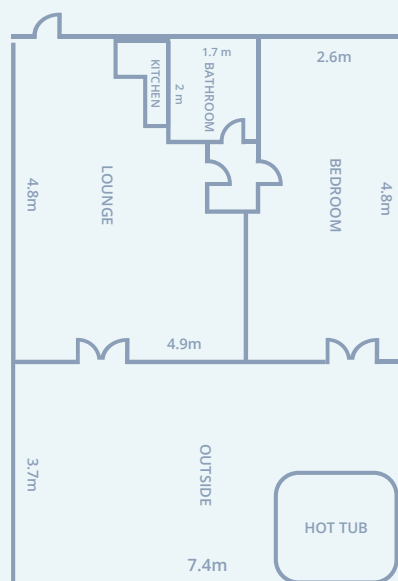
LUXURY & SPACE IN ABUNDANCE

These semi-detached interconnecting suites are an ideal solution for a larger family holiday, able to accommodate two generations when connected. Alternatively, each suite can be self-contained for one smaller family or couple. Each suite has a separate WC and bathroom to offer privacy between rooms.

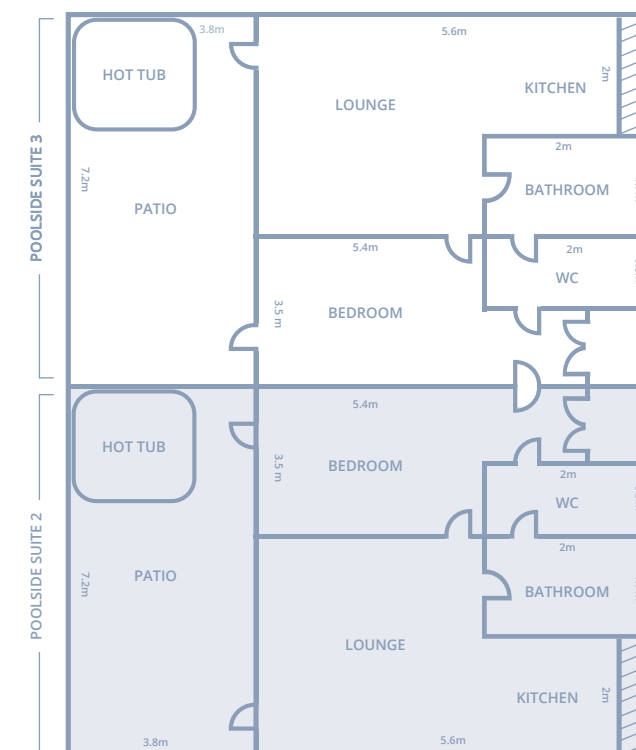
POOLSIDE SUITE 1

DIVE INTO LUXURY

The detached suite is set beside the outdoor pool, offering you the closest proximity to the pool whilst giving self-contained privacy.



A minimum 3-night stay is required for hot tub use.



A minimum 3-night stay is required for hot tub use.

GENERAL INFORMATION

ARRIVAL & DEPARTURE

Rooms are available from 3.00pm on the day of arrival, and Poolside Suites are available from 4.00pm. On the day of departure please vacate your room by 11.00am and Poolside Suites need to be vacated by 10.00am.

POOLSIDE SUITES

Poolside Suites are let on a room only basis, but you're welcome to book meals in advance (times will be confirmed on arrival). Room Service is not available in the Poolside Suites.

GRATUITIES

The Victoria Hotel operates a traditional tronc system for gratuities, which may be added to the final bill, and are left entirely at guests' discretion. They are shared amongst all staff and specifically are not for the benefit of the company.

LEISURE

The Victoria Hotel benefits from an extensive range of excellent leisure facilities. Our Source Spa features a heated indoor pool, spa bath, sauna, steam room, gym and relaxation area.

Our two treatment rooms offer a diverse range of Source spa treatments, and early booking is recommended for these. Outdoors we have a large heated swimming pool, a smaller children's pool, tennis court and an 18-hole putting green.

Note: Whilst the Hotel Management takes every care to ensure the safety of guests at all times, we cannot take responsibility for supervision of children. Parents must supervise their child at all times, particularly around the indoor and outdoor pool areas.

OUTDOOR POOLS

The outdoor pools are open from Whitsun until the end of September (weather permitting).

DOGS

In the interest of hygiene the hotel does not accept dogs, other than service dogs.

JUBILEE RESTAURANT

We have luxury table d'hôte and à la carte menus. Meals can also be taken at any other Brend Hotel by prior arrangement with the hotel receptions. Unfortunately, no allowance can be made for meals not taken.

Breakfast: 8am - 10am

Lunch: 12.30pm - 1.30pm

Sunday Lunch: 12.30pm - 1.30pm

Afternoon Tea: 3.30pm - 5.30pm

Dinner: 6.30pm - 8pm

Dress code: In the evening, we have a more formal dress code. It is expected that guests change for dinner and dress for the occasion with most guests preferring to follow the jacket and tie guideline. This is purely a guideline and is mentioned as a helpful indicator so guests feel comfortable and know what they may expect to find. We ask simply, as a courtesy to others, to respect an atmosphere that most guests prefer. (No ripped denim, sportswear, beachwear or trainers).

For those not wanting a formal dining experience, the White Room is available (booking recommended). Special times for children's meals are arranged, see the duty receptionist. Drinks and light refreshments are available 24 hours a day.

THE WHITE ROOM RESTAURANT

Our White Room restaurant offers dining in a more informal atmosphere, yet still being able to enjoy the wonderful dishes that our Executive Head Chef, Stuart White, and his team create. Guests on dinner inclusive terms may dine from the table d'hôte menu.

Dress code: Smart casual (no beachwear).

FOOD ALLERGIES

If you suffer from any form of food allergy, please discuss this with a member of staff who will be happy to advise our chefs to arrange your meals accordingly.

GENETICALLY MODIFIED FOODS

The company operates a policy of not knowingly using genetically modified foods.

WINDOWS AND BALCONIES

We draw your attention to the dangers of open windows and balconies in rooms where there are small children, and ask all parents to be mindful of the risk of an accident. As part of the company's policy on health and safety some of our bedroom windows have been fitted with restrictors. However, should you wish to have these removed during your stay, please contact reception.

CHRISTMAS & NEW YEAR

Please ask for our special Christmas and New Year programme and tariff.

MEDICAL SERVICES

Can be contacted through Reception. Unless there is an emergency, guests may be asked to speak to the Health Centre to arrange an appointment.

BEDROOM ACCOMMODATION

Completed in 1903 as a purpose-built hotel, The Victoria has since kept pace with changing standards by careful modernisation, in keeping with its Victorian origins. As you will see from our tariff, the various rates reflect the size and aspect of each room category. All rooms are tastefully furnished and have a private bathroom en-suite, digital television with Freeview, radio, telephone and free Wi-Fi. The Company's policy is continual improvement, many bedrooms receiving comprehensive attention each year.

SMOKING POLICY

The Victoria Hotel operates a non-smoking policy throughout all areas of our buildings, including e-cigarettes. Please note that smoking of cigarettes, e-cigarettes, pipes and cigars is only permitted in the designated areas outside of the hotel.

FIRE SAFETY

This hotel is fitted with the latest fully addressable fire alarm systems. Please make yourself aware of the fire exits and full fire emergency procedures, which are displayed in your room.

EV CHARGERS

We have 2 EV chargers on site. Smappee makes it easy for guests to use renewable energy more efficiently via one interconnected app, allowing you to track both your charging and costs in real-time within the app. To make your arrival as seamless as possible we suggest downloading the app ahead of time, via the relevant links on our website: victoriahotel.co.uk/news/ev-chargers

DISABILITIES & MEDICAL CONDITIONS

Please let Reception know if you have any disability or medical condition that could affect your health, safety and welfare during your stay.

LAUNDRY

The hotel has an excellent laundry service for guests. Please give your laundry to your room attendants by 9.00am. An express dry cleaning service is also available. Shoe cleaning services are available at all times.

VALUABLES

Unfortunately, the management cannot accept responsibility for the loss of or damage to any article or articles of value, unless they are deposited at the Reception office for safe custody and an official receipt obtained. All of our rooms do have safes.

PAYMENT OF ACCOUNTS

Full accommodation charges will be taken prior to arrival in line with the Brend Collection policy. All major credit cards are accepted. Cheques are payable to: P R Brend & Sons (Hoteliers) Ltd. During your stay all purchases may be booked to your room. Rather than inconvenience guests on departure we will charge any outstanding late accounts on the card details provided upon booking (mini bar, etc). All room rates quoted are inclusive of VAT at the current rate.

HOTEL ACCESS POLICY

For more information visit; www.victoriahotel.co.uk/hotel-access



For details of our Terms & Conditions, please scan the QR code.

Victoria

HOTEL & SOURCE SPA



www.victoriahotel.co.uk



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Hotel Enquiries 01395 512651 | reservations@victoriahotel.co.uk
Spa Enquiries 01395 576006 (option 2) | sourcespa@victoriahotel.co.uk


B R E N D
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HOTELS | RESTAURANTS | SPAS

If you would prefer not to receive future mailers from us
please e-mail reservations@victoriahotel.co.uk